



REMI S.A.

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## **Terms of Use – REMI Configurator**

### **1. Purpose of Use**

The use of the REMI SA configurator is intended exclusively for informational and indicative purposes.

The configurator is a product presentation tool that allows the user to view possible options, combinations and technical characteristics. It does not constitute a technical study, final construction drawing, commercial commitment or order confirmation.

### **2. Use of 3D Visualizations – Safety Warning**

The REMI SA configurator includes 3D graphics, digital visualizations, colour changes, object rotation, image movement and visual effects.

The configurator is intended for use by adults or by minors only under adult supervision. The configurator is not a game or entertainment application, but an indicative product presentation tool.

The user must make reasonable and limited use of the application and must immediately stop using it if they experience dizziness, discomfort, headache, nausea, eye strain, disorientation or any other discomfort.

Persons who suffer from or have a history of epilepsy, photosensitive epilepsy, seizures, neurological disorders, strong sensitivity to flashing lights, moving images or 3D graphics, as well as persons who have received relevant medical advice, should not use the configurator without first consulting a doctor.

REMI SA shall not be liable for any discomfort, health issue or other problem that may arise from the user's use of the application, the 3D visualizations or the visual effects. Use of the configurator is made at the user's sole responsibility.

### **3. Limitations of 3D Models**

The 3D models, digital visualizations and graphic representations in the configurator are simplified and indicative representations of the products.

They may not display all details of the final product with absolute accuracy, including mechanisms, joints, screws, material thicknesses, seams, accessories, bases, technical details, proportions or construction features.



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The final form, construction and technical solution of each product is confirmed only in writing by REMI SA.

#### **4. Visualizations, Colours and Technical Information**

The visualizations, drawings, dimensions, fabric shades, frame colours and other elements displayed in the configurator may differ from the final product.

Colours are not fully representative, as they may be affected by the user's screen, display settings, lighting, resolution and device quality.

Any dimensions, drawings, options, components, bases, accessories, colours and technical characteristics are shown indicatively and must be confirmed in writing by REMI SA before any order or production.

#### **5. Non-Binding Character**

The use of the configurator and the submission of any configuration does not constitute an order, purchase agreement or binding offer by REMI SA.

Confirmation of price, technical characteristics, availability, delivery time and production feasibility requires a written offer from our company.

No option or configuration displayed in the configurator shall be considered final or binding unless it has been confirmed in writing by REMI SA.

#### **6. Availability of Products and Materials**

The products, fabrics, colours, shades, components, bases, accessories, electrical options and, in general, all materials or options displayed in the configurator may not always be available.

The appearance of a product, material, colour or option in the configurator does not necessarily mean that it is immediately available, that it can be produced at that specific time or that it can be applied to every dimension, model or technical case.

Availability is confirmed only after communication and written confirmation by REMI SA.

#### **7. Technical Review before Order**

Every configuration created through the configurator must be technically reviewed by REMI SA before any order, production or installation.



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The technical review may indicatively concern the umbrella size, model, support base, installation area, wind loads, heights, openings, distances, obstacles, custom constructions, electrical pre-installations and any other technical parameter.

REMI SA reserves the right to reject, modify or propose a different technical solution from the one selected in the configurator, if this is considered necessary for reasons of safety, functionality, production or proper application.

## **8. User Responsibility for Correct Information**

The user is responsible for the accuracy of the information entered or submitted through the configurator or contact form.

Such information may include, indicatively, site dimensions, photographs, project address, intended use of the product, preferred model, number of units, fabric options, colours, bases, accessories and special requirements.

REMI SA shall not be liable for errors, omissions, unclear information or inaccurate details provided by the user which may affect the offer, technical evaluation, production or installation.

## **9. Limitation of Liability**

REMI SA makes every reasonable effort to ensure that the information and visualizations in the configurator are accurate and up to date. However, REMI SA does not guarantee that the configurator will be free from errors, omissions, technical failures or inaccuracies.

REMI SA shall not be liable for any damage, loss, misinterpretation, incorrect selection, technical incompatibility or other consequence that may arise from the use of the configurator or from the user's reliance on indicative information displayed in it.

The final responsibility for evaluating needs, dimensions, site conditions and selected options lies with the user, while final confirmation is made only through written communication with REMI SA.

## **10. Data Protection and Contact Form**

If the user submits information through the configurator or contact form, such information is used by REMI SA exclusively for communication with the user, processing the request, technical evaluation and sending an offer or related information.

The user must not submit third-party personal data without their consent.

Personal data is processed in accordance with applicable legislation and the Privacy Policy of REMI SA.



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## **11. Prohibition of Automated Use**

The use of automated means, software, bots, crawlers, scrapers or other technical methods to access, copy, extract, store, collect or analyse data, images, 3D models, technical information or other content of the configurator is prohibited.

Any attempt to interfere with the operation of the configurator, overload the system, breach security, gain unauthorized access or use the content to develop a similar or competing system is also prohibited.

## **12. Force Majeure and Technical Availability**

REMI SA does not guarantee that the configurator will operate continuously, without interruption or without technical errors.

The operation of the configurator may be temporarily interrupted or affected due to maintenance, upgrades, technical problems, network interruptions, equipment failure, hosting issues, cyberattacks, force majeure or other events beyond the direct control of REMI SA.

REMI SA shall not be liable for any temporary inability to access the configurator, delay, loss of data or malfunction caused by such events.

## **13. Right to Modify the Configurator**

REMI SA reserves the right to change, correct, add or remove any element of the configurator without prior notice.

The company may modify products, technical characteristics, options, colours, components, prices, visualizations and configurator functions whenever it considers necessary.

## **14. Contact for Official Offer**

For any clarification, technical information, confirmation of characteristics or official offer, the user must contact REMI SA.

Only written communication and an official offer from the company shall be considered valid for the confirmation of technical and commercial information.

## **Intellectual Property Rights – Trademarks**

### **15. Ownership of Content**

The content of the configurator and the website, including indicatively drawings, images, 3D visualizations, technical solutions, dimensions, colour charts, texts, data, logos, trademarks, trade names, software and graphics, is the property of REMI SA or the respective rights holder and is protected by Greek and European legislation.

### **16. Prohibition of Copying and Use**

All drawings, photographs, models, technical solutions, combinations, texts and, in general, the content of the configurator constitute intellectual and industrial property of REMI SA.

Any copying, modification, reproduction, storage, publication, transmission, distribution, presentation, downloading, forwarding to third parties, technical analysis or any other use or exploitation, in whole or in part, of the content of the configurator or the website, for commercial, competitive or other purposes, is prohibited without the prior written permission of REMI SA.

### **17. Prohibition of Technical Analysis and Imitation**

The user must use the configurator lawfully and in good faith.

Copying, disassembly, reproduction, data extraction, technical analysis, reverse engineering, imitation or any attempt to reproduce the system, design, operation, graphics, models, technical solutions or data of the configurator is prohibited.

## **Modification of Terms of Use**

### **18. Right to Modify Terms**

REMI SA reserves the right to modify these Terms of Use, the content of the website and the operation of the configurator at any time, without prior notice.

### **19. Acceptance of Modifications**

Users are responsible for periodically checking the Terms of Use for any changes. Continued use of the website or configurator shall be deemed acceptance of any such modifications.

Kind Regards,  
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